



Copyright Office Modernization

Quick Facts

Quarter 4 | 2021

Copyright Office modernization is the initiative to reimagine the entire Office by **1)** building a new enterprise IT system designed to be more flexible and easy for users to use, **2)** modernizing supporting IT systems, and **3)** further ensuring that Office practices and processes are efficient and productive.

ECS Development

Recordation

- The recordation team launched release 1.6 on November 22. This release focuses on bug fixes and features that will support a larger group of pilot users.
- The recordation team continues to develop Notice of Termination features in parallel to pilot release and support.
- Remitters recorded 3,604 documents and 147,636 works through the recordation pilot in fiscal year 2021.
- A majority of documents submitted electronically were processed within 25 days. For documents requiring correspondence during the examination process, most of the documents in this category required an extra 14 days for processing. This is a significant improvement compared to the paper-based submission process.

Registration

- The registration team continues developing internal registration with a focus on correspondence, claims searching and filtering functions, and viewing deposit files via the browser.
- The team also continues to develop external registration with a focus on correspondence, additional help features and guidance, system notifications about claims, correspondence, and a summary view feature that will allow applicants to certify information.
- The development team has begun work on an ECS prototype for Group Registration of Unpublished Works, the highest volume group application in all three Registration divisions.

Copyright Public Records System

- The records team continues to improve search logic and results, aligning filter and facet behavior based on user feedback, and improving the detailed record view.
- The team is also fine-tuning the name directory and developing a proof of concept for the CPRS to display paper copyright records that have been converted to digital records.

Licensing

- The licensing team continues its work on Statement of Account ingestion as well as examiner viewing capabilities and integration with Pay.gov.
- The team also is modernizing and streamlining fiduciary asset business processes by migrating the U.S. Copyright Office's fiduciary business operations to the Legislative Branch Financial Management System (LBFMS or Momentum).

Historical Public Records

- Year-to-date, the Historical Public Records team has digitized a total of 1,653,803 pages/1,644 copyright record books.

Other Efforts

Warehouse Management System Implementation

- The Copyright Office awarded a new Copyright Warehouse Management System (WMS) contract on September 24. The supporting vendor is currently conducting discovery activities and on-site visits at the Copyright Cabin Branch warehouse and the Library of Congress' Madison Building to document and confirm system requirements.

Public Information Office Contact Center

- On October 28, the General Services Administration (GSA) Centers of Excellence issued a Request for Information (RFI) on behalf of the Copyright Office to obtain industry feedback on contact center solutions. The RFI closed on November 16.

Related Events and Activities

- The Office continued its webinar series with the October 2021 webinar, which discussed the Office's work with the General Services Administration Centers of Excellence and methods to provide support for answering public inquiries on copyright and Office services through Public Information Office (PIO) Contact Center. This meeting was recorded and can be viewed [here](#).

Please contact us at modernization@copyright.gov to ask questions, share insights, and to learn about opportunities. To participate in the recordation pilot, please contact recordation-pilot@copyright.gov.

